1-29-1990

F.Y.I., 1990-01-29

Office of University Relations

Follow this and additional works at: http://opus.govst.edu/fyi

Recommended Citation

This Newsletter is brought to you for free and open access by the University Newsletters at OPUS Open Portal to University Scholarship. It has been accepted for inclusion in F.Y.I. by an authorized administrator of OPUS Open Portal to University Scholarship. For more information, please contact opus@govst.edu.
Employees 'in training' to make GSU a better place

Dozens of Governors State University employees are "in training" to make GSU a better place for its students.

"Connections: Putting Quality Student Services into Action" is offering employees long-range customer relations training.

While we all try to be helpful to students--our customers--there are things that we may overlook just because our efforts are often routine. With "Connections," employees are learning ways they become a vital force in fulfilling the mission at GSU. Their efforts and time for the university are rewarded. And the generosity of time and effort by employees toward students helps boost student morale and student retention.

The training films and sessions include tips on courtesy and listening skills, being consistently positive in communication with others, and feeling good about your job and the university.

This program has been ongoing since summer 1989. Initially each participant attends several training workshops, and then is asked to participate in a follow-up program that helps reinforce the initial goals and answer any questions.

Sylvia Cifelli in the Personnel Office has been the staff leader for the "Connections" program.

Employees who have completed the program include Jeanne Costa, (Continued on page 3)

Five programs mark celebration of 'African-American History Month'

Governors State University's Office of Student Life is hosting the February celebration of "African-American History Month" with five programs in drama, music and discussions of the Black experience.

On Feb. 1, Clarence Shelley, assistant vice chancellor for student affairs at the University of Illinois will discuss "Why Celebrate Black History Month?" His program will be given in Engbretson Hall.

(Continued on page 3)
BOG News

Attorney General Neil Hartigan has urged trustees for the Board of Governors of State Colleges and Universities (BOG) to show Illinois citizens they are spending the tax surcharge revenue wisely.

Hartigan made his remarks at a recent BOG meeting held at Chicago State University.

"I supported the surcharge last year," said Hartigan. "I thought education had been cheated too long, but there has to be accountability for that three-quarters of a billion dollars. The people of this state will not take it anymore."

Hartigan said accountability is necessary to "reestablish the credibility of government as a whole and education specifically."

"We certainly agree with Attorney General Hartigan's view of accountability," said BOG Chairman Nancy (Continued on page 4)

Cafeteria Menu

(Week of January 29 to February 2)

Monday - Chicken rice soup w/1 pkg crackers; chili con carne w/1 pkg crackers; Entree: Swiss steak; breaded turkey patty; French style green beans, whipped potatoes.

Tuesday - Beef noodle soup w/1 pkg crackers; chili con carne w/1 pkg crackers; Entree: roast beef au jus; lasagne w/meat, garlic toast; mixed vegetables; whipped potatoes.

Wednesday - Vegetable soup w/1 pkg crackers; chili con carne w/1 pkg crackers; Entree: hoagie steak and grilled onions; Polish sausage and sauerkraut; buttered broccoli; whipped potatoes.

Thursday - Chicken gumbo soup w/1 pkg crackers; chili con carne w/1 pkg crackers; Entree: B.B.Q. beef on a bun; fried chicken; buttered peas; whipped potatoes.

Friday - Specials posted in cafeteria. Entrees include vegetable, potato, roll and butter.

(Menu subject to change)

Employee of the Month

Secretary selected for her 'quiet competence'

By Roxane Geraci-Roche

Audrey Simpson is an inspiring example of a lady who maintains a sense of inner tranquility — something truly needed sitting at what is described as the "hot seat" of the Office of Admissions and Student Recruitment.

Audrey was selected January "Employee of the Month," not only for her many contributions to the office, but also for her civil and courteous manner under the sometimes hectic conditions as secretary and receptionist for ASR.

"Imagine, it is a peak admission or registration period at the university, and you, the receptionist are managing three telephone calls and two to five students at your desk, all wanting attention and/or information at the same time," Richard S. Pride, director of admissions and student recruitment, said in his nomination. "Well, Audrey Simpson does this virtually every day. And at the same time, she is able to obtain the needed information for our recruitment follow-up programs by completing sometimes a thousand or more prospect data cards each month."

"She has a keen sense of the needs of our visitors and callers and exercises discretion, good judgment and impeccable manners. Her warm voice and manner are soothing calming for students with problems or an urgent need for attention," Dick added.

Although she says she is not aware of the calming effect she seems to have on people, Audrey does recognize her position as one of the first contacts a new or prospective student may have at GSU. She feels the help and service she provides may determine if a student decides to attend GSU.

"When I meet someone, I treat them as I would want to be treated if I came here," said Audrey. "Showing that your interested and concerned is like inviting them. I get a lot of satisfaction knowing that I've helped a student."

"It's like a cop on the street directing traffic," she added, "you need to know a lot of information and how to deal with a lot of personalities. It requires you to maintain an even frame of mind."

Honored and grateful on being selected "Employee of the Month," Audrey expresses appreciation and thanks to Dick Pride for nominating her and the committee for selecting her.

"It gives a person a lift to have someone recognize you for doing a good job. I thank those who have shared with me and given me support," Audrey added.

Working in the ASR office since September 1985, Audrey has offered many suggestions for improving reception and counseling activities and has followed through by executing them. Coordinating appointments and referrals for the admissions counselors, brightening the office with flowers and making it more spacious and cheerful for students and staff, establishing a "no smoking" zone in the reception/counseling area and maintaining the "Welcome to GSU" Glolite sign, where students' names who've made appointments are written each day, are among the "little extras" Audrey provides.

Besides enjoying her job at GSU, Audrey says she loves to cook. "I'm very nutrition conscious. It's really important to plan meals so there is a variety of healthful foods," Audrey added.

One of 11 children, Audrey moved to this area from Mississippi in 1976. She now resides in Monee and has five children and eight grandchildren.
The Grapevine

Nursing professor receives lung association grant

Division of Nursing’s Professor Maria Connolly was recently named the recipient of a $6,000 grant from the Chicago Lung Association.

She will use the Nursing Assembly Scholarship for her research work for a doctoral dissertation on the problems of communication faced by patients on ventilators. Besides her teaching responsibilities, Professor Connolly has continued her work in critical care nursing at Christ Hospital. Working with patients on ventilators has become her forte.

Her research into the communications needs of these patients will include videotaping patients’ gestures to select a set of 20 or more codes. She hopes to develop these as training films so that nurses and patients will learn the codes for specific needs of these patients.

CBPA staff members present research symposium

The College of Business and Public Administration will present its first "Research Symposium" from 7 to 9:30 p.m. Feb. 2 in Engbretson Hall. Three staff members have been chosen to give 15-minute presentations of their on-going research. Papers on their work will also be available. They will entertain questions from the audience.

Dr. Mary Howes will discuss "Implementing Salary Administration Systems." Dr. Akkanad Isaac will discuss "Executive Support Systems, Concepts, Technology and Products." Dr. Carl Stover will discuss "The New Federalism of the Berger-Rehnquist Court: Six Tactics in Search of a Strategy."

This program is designed to advance research in the college and help encourage an atmosphere of intellectual vigor. The program is free. A wine and cheese reception will follow.

"Future of education" is the topic of governor's visit

Two staff members voiced their concerns on the future of education with Gov. James Thompson during his three-hour education summit on campus.

College of Arts and Sciences Dean Joyce Verrett suggested the governor read the American Council on Education’s report "One-Third of a Nation" which points to the problems of educating minorities. By the year 2000, one-third of the country’s population will be minorities, and without continued attention to their needs, American business and industry will find it more and more difficult to hire skilled workers.

Professor Robert Press of the College of Education told the governor poorer school districts need additional federal and state funding. These districts are being asked to do more with the same or fewer dollars than neighboring wealthier districts, he said. Press also chastised elected officials saying they should not come to the public for answers. "That’s why we elected you!" he told Thompson and local elected officials in the audience.

Volunteers needed to teach enrichment programs

Hickory School in University Park is looking for volunteers to participate in enrichment programs to assist its elementary level students.

According to Lorraine Powers, Hickory principal, volunteers are being asked to spend approximately 90 minutes each week for eight weeks, assisting students in gaining enrichment in subject areas of the volunteers’ choice.

Powers said topic areas could include foreign language, cooking, drama, photography or arts and crafts, as well as a number of other subjects.

Persons interested in volunteering for the program should contact Melani Davis of the Office of University Relations staff at extension 2122.

Training sessions assist to improve GSU service

(Continued from page 1)

Sharon Evans, Alice Hanes, Dottie Legge, Mike Kamowski and Gusta Allen of the Registrar’s Office.

Donna Viramontes of Career Planning; Lamonda Kidd of Student Life; Jacqueline Roberts, Ursula Sklan and Audrey Simpson of Admissions and Student Recruitment.

Jackie Schimke of the College of Education; Willia Mae Smith, Mike Reilly, Joe Shaw, Ila Kline and Sam Steele of Physical Plant Operations; Kathy Czyz of Student Affairs and Katie Ball of Alumni Relations.

Jean Coughlin of the Board of Governors Office; Mark Hampton and Barbara Mucklow of the Library.

David Weinberger of Financial Aid; Jean Johnson of Academic Advising; Chris Barberi of the Small Business Development Center; Mary Ann Clarke of the College of Health Professions; and Chris Tolbertt of the Business Office.

Five programs highlight African-American history

(Continued from page 1)

Pin Points Theatre Production will present a humorous dramatization "1,001 Black Inventions" at 12:30 p.m. Feb. 8 in the GSU Theatre. It focuses on contributions of Black Americans.

Dr. Danielle Taylor-Guthrie will discuss "Harlem Renaissance: It’s Impact on the Black Experience" at 12:30 p.m. Feb. 15 in Engbretson Hall. Dr. Taylor-Guthrie has bachelor’s, master’s and doctoral degrees in African-American studies, including literature, music and psychology and sociology of the Black population.

A Feb. 22 program will be announced.

The month-long celebration will conclude with a 7 p.m. Feb. 24 concert of gospel and spiritual music performed by area choirs. That program is co-sponsored by the Office of Student Life and the Council on Cultural Diversity.

These programs are free and open to the public. Refreshments will be served.
BOG News

(Continued from page 2)

H. Froelich. "The board takes very seriously the idea of continually reviewing our programs and services, not just to determine whether the money is being spent wisely but to determine whether our students are receiving the best education possible."

Hartigan told trustees the criteria for accountability might include "for secondary and elementary education, the evaluation of reading, math, and science test scores, and reviewing what is being done about the 25 percent dropout rate. If those are not right or if there are others that would be better, tell me," Hartigan said. "I have never gone on a trip without a road map. Let's draw that road map together."

In other business, the board reviewed enrollment statistics from Fall 1989 showing overall enrollment at its five universities up 2.1 percent. In addition, minority enrollment is up at four of the five BOG universities, 4.1 percent at Eastern Illinois University, 5.3 percent at Governors State University, 6.8 percent at Northeastern Illinois University and 8.3 percent at Western Illinois University.

These significant increases in enrollment are due in large part to the tax surcharge," said Chancellor Thomas D. Layzell. "With the additional funding we have been able to restore many of the course sections eliminated over the past few years, making college more accessible. A commitment to a diverse student body is fundamental to the BOG mission," Layzell said. "In turn, these students add to the richness of our educational environment by contributing their diverse outlooks and experiences to the classroom."

The BOG universities enroll nearly 40 percent of all minority students enrolled in public higher education in Illinois. The latest numbers break down as follows.

<table>
<thead>
<tr>
<th>University</th>
<th>Black</th>
<th>Hispanic</th>
<th>Asian</th>
<th>White</th>
</tr>
</thead>
<tbody>
<tr>
<td>CSU</td>
<td>4,994</td>
<td>168</td>
<td>55</td>
<td>757</td>
</tr>
<tr>
<td>EIU</td>
<td>538</td>
<td>75</td>
<td>59</td>
<td>10,290</td>
</tr>
<tr>
<td>GSU</td>
<td>916</td>
<td>99</td>
<td>49</td>
<td>4,120</td>
</tr>
<tr>
<td>UNI</td>
<td>1,119</td>
<td>1,239</td>
<td>888</td>
<td>6,918</td>
</tr>
<tr>
<td>WIU</td>
<td>1,057</td>
<td>189</td>
<td>121</td>
<td>10,883</td>
</tr>
</tbody>
</table>

Overall enrollment figures show steady enrollment in the BOG System over the past decade. In 1979, the BOG universities enrolled a total of 45,219 students. In 1989, total enrollment stands at 45,945. Projections for the year 1994 predict there will be 45,362 students at the five universities.

In other business, the board reviewed FY1991 (FY91) budget figures recently recommended by the Illinois Board of Higher Education. The recommendations, if approved by the governor and General Assembly, would provide the BOG with a record level budget of $230,902,900 for FY91. The amount is 7.8 percent over the BOG's current budget and would allow the system to freeze tuition as well as raise faculty salaries an average of six percent.

Published

Dr. Dominic Candeloro of the Office of Conferences and Workshops, an article titled "Italian Emigrants' Global Empire" in the autumn 1989 issue of Ambassador magazine. • Dr. David Matteson of the Division of Psychology and Counseling in the College of Education, the first issue of a new journal titled Empathy magazine to be published in February. Dr. Matteson was invited to be a consulting editor on this interdisciplinary magazine for professionals working to end violence and discrimination against sexual minorities.

Condolences

To Ralph Kruse, of the Instructional Communications Center, on the death of his mother, Alfhild on Jan. 12.
To Susan Inman, of the College of Arts and Sciences, on the death of her step-father, Robert Keel on Jan. 14.
To Arthur Ellis, in the President's Office on the recent death of his aunt, Freddie Mae Davenport.