Governors State University OPUS Open Portal to University Scholarship

Library 411 Library

9-16-2016

Live Chat Now Available in the Library!!!

Alexis H. Sarkisian Governors State University

Follow this and additional works at: http://opus.govst.edu/library 411

Recommended Citation

Sarkisian, Alexis H., "Live Chat Now Available in the Library !!!" (2016). Library 411. Paper 21. <code>http://opus.govst.edu/library_411/21</code>

This Article is brought to you for free and open access by the Library at OPUS Open Portal to University Scholarship. It has been accepted for inclusion in Library 411 by an authorized administrator of OPUS Open Portal to University Scholarship. For more information, please contact opus@govst.edu.

LIVE CHAT NOW AVAILABLE IN THE LIBRARY!!!



Are you a student off campus and in need of help with your research? Are you in class and discussing a topic that needs immediate clarification? Are you a member of the GSU Community in need of specific information, but are not able to come into the library? Your GSU Library is offering LIVE CHAT to meet your needs. Between the hours of 12 Noon and 4PM Monday-Friday, visit the library web site, www.govst.edu/library, click on the Live Chat widget and submit your question through Live Chat Instant Messaging (IM). You will be able to submit your question and receive feedback live and in real time. "This is a service that we have begun to meet the immediate needs of those who are not able to come to the library," offered Diane Nadler, GSU Library First Year Liaison and Reference Desk Manager. "We have started with this time frame to determine interest, and usage, and will be monitoring usage to determine if we need to expand or change our hours of service." she said. Questions regarding the GSU Library Live Chat, please contact Diane at dnadler@govst.edu. Remember, the GSU Library is Your Research Resource 24/7.

Prepared by: Alexis H. Sarkisian Governors State University Library Library Marketing/Special Events September 16, 2016

