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Happenings at GSU

- 10/6 SECA campaign opens, 1 p.m.,
Hall of Governors.
- 10/11 "Natural Entanglements"
painting exhibit by **Stephanie
Ulcej**, opening reception, 6-8 p.m.
in the Art Gallery.
- 10/13 Guest Lecture by **Dr. Thomas
Dolan**, president of American
College of Healthcare Executives,
7 p.m., Hall of Governors.
- 10/14 Fall Convocation, 2-4 p.m.,
Sherman Music Recital Hall.
- 10/21 Civil Service Arts & Crafts Fair,
11 a.m.-4 p.m., Hall of Governors.

Firm's donation assists pair with voicemail work

Work in voicemail applications by two Governors State University professors got a boost from a California company that donated software and equipment for their research.

The \$4,200 donation was given "in recognition of the pioneering work on educational voice software made by **Professor Donald Fricker**," a professor of management information systems in the College of Business and Public Administration, according to **Brian L. Berman**, president of DemoSource of Northridge, Calif.

This is the second contribution in recent years the company has made to GSU.

Berman said this gift is in response to the continued work of Professor Fricker and **Dr. Suzanne Prescott** to the fast advancing field of voice software.

(Continued on page 3)

U.S. higher education system may be model for Germany

by **Marilyn
Thomas**

Germany's university system needs reform, and the changes may include duplicating the best aspects of the United States higher education network.

Dr. Michael Daxner, president of the University of Oldenburg in Lower Saxony, is one of the advocates for change of the country's college and university system. "This tremendously rich system has the potential of a breakdown," he told an audience at Governors State University.

Dr. Daxner was the guest of **Dr. Lowell Culver** of the College of Business and Public Administration. The GSU professor recently completed a teaching assignment at the University of Oldenburg as a Fulbright senior

professor.

Dr. Daxner said Germany must consider a new system that removes the state from full authority over the educational system. Reformers are calling for the German federal government to continue control as the general underwriter, but relinquish directives on teaching and scholarship.

(Continued on page 2)



Dr. Michael Daxner (center), president of Germany's University of Oldenburg, outlines upcoming changes for GSU President Paula Wolff and Professor Lowell Culver.

HHS awards GSU \$38,400 grant for health administration trainee project

The Division of Health Administration at Governors State University has received a \$38,400 U.S. Department of Health and Human Services grant to establish a health administration traineeship project.

Staff will use the 1993-94 academic year funding for special recruitment of minorities and others who are willing to work in medically under-served areas in inner city and rural areas after earning master's degrees in health administration.

The division's professors also will work at expanding regional networks with public and non-profit health care facilities to improve the pool of student field training sites.

(Continued on page 3)

Sven Groennings accepts academic leadership post



Dr. Sven Groennings

Dr. Sven Groennings will be the GSU provost for the 1993-94 academic year.

Dr. Groennings has been a university faculty member, worked for the federal government and a major American company. He last

served as president of Knowledge Network for All Americans, focusing on education policies to meet the challenge of our global economy.

"His breadth of knowledge and experience will contribute to the bold and exciting academic leadership at GSU," President Paula Wolff said. "Sven's insights into not only the successful administration of education but also his perspectives on national and international curricula will help us develop a depth to our academic programs that will enable faculty to better prepare students for the challenges of a global workplace in the 21st century."

After receiving his doctorate in political science at Stanford University, Dr. Groennings was a faculty member at Indiana University where he was awarded the Brown Derby award as the university's most popular professor.

He also was a visiting professor of higher education at the University of Georgia and directed the New England Board of Higher Education's study of the impact of the global economy on higher educa-

tion.

He has a wide range of government experience. Dr. Groennings has served five administrations in a variety of positions. He was with the U.S. Department of State between 1970 and 1977, serving as director of the policy planning staff of the Bureau of European Affairs and thereafter deputy director of the Office of Policy and Plans, and director of the Office of Public Affairs in the Bureau of Educational and Cultural Affairs, which oversees The Fulbright Program.

Dr. Groennings also was director of the Fund for the Improvement of Postsecondary Education in the U.S. Department of Education from 1981 to 1985,

and most recently served on President Clinton's Transition Team Advisory Council on Education.

He has served as staff director of the "Wednesday Group" of 28 congressmen, and worked with Sen. Robert Stafford for the Senate Subcommittee on Education, Arts and Humanities.

Dr. Groennings was vice president for education from 1990 to 1992 for the American Express Company.

The new provost has written five books, including *The Study of Coalition Behavior* and *Group Portrait: Internationalizing the Disciplines*. His latest work, *Knowledge Revolution*, focusing on the federal role in education, will be published later this year.

Germany looks to American education

(Continued from page 1)

In Germany, all students get free tuition, and a vast majority also get free room and board, free amenities, such as telephone service, and living expenses. "Parents don't save for college educations as you do here," he told the audience. Dr. Daxner advocates fees from parents or a taxation system for higher education support.

Germany can not go on with that type of free, state-run, autocratic system, Dr. Daxner argued, because it lacks accountability, it is too costly, and it doesn't conform to higher education in the European Community (EC).

Reformers are suggesting the autonomy and appropriations for colleges and universities should be left to the government, but policy and educational directives should be the responsibility of a locally or regionally accountable board that would help differentiate campus philosophy and mission.

"We must get a democratic transition, not one that questions who owns a university but understands student access and control," Dr. Daxner explained.

In 1976, higher education legislation gave the federal government the right to act on education issues. Since then, financing has stagnated, and although new universities have been built, the priorities

have changed.

But accountability has not. Unlike in the United States where professors must work for tenure, publish and do research, German professors all too often will be off campus for weeks at a time attending conferences. Students are left with assignment notes from professors. And, Dr. Daxner stressed, Germany must begin recognizing teaching as a vocation, and "that all researchers can't teach."

Third TALE series beginning Oct. 15

Governors State University and the Anita M. Stone Jewish Community Center are opening the third series of The Adult Learning Exchange (TALE).

The eight-week program offers adults the opportunity to share their knowledge while learning from others. Classes meet Fridays beginning Oct. 15. Topics for the fall session include "Short Stories," "Environment and Infectious Diseases," "Women of Mystery," and "The Fate of the Former USSR."

For details on TALE, call the Anita M. Stone Jewish community Center at (708) 799-7650.

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Health Administration receives grant

(Continued from page 1)

The traineeship grant will allow the college to help underwrite tuition costs for needy students, and special projects money will assist GSU's recruitment programs and hiring of adjunct faculty.

"Our students' average age is 35. We have a female enrollment of 76.5 percent, and 96 percent of our students attend classes part time," according to Dr. Sang-O Rhee, chairperson of the division. "More than a quarter of our health admin-

istration students are minorities, 85 percent are the first in their families to graduate from college, and 98 percent are site-bound to the area.

"We find that 90 percent of our alumni work in the area. They find employment at the more than 130 hospitals, several hundred nursing homes and other health care facilities within a 60-mile radius of the campus," Dr. Rhee points out.

Computer donation assists voicemail

(Continued from page 1)

Dr. Prescott, a professor of psychology and counseling in the College of Education, has teamed up with Fricker on several projects, including a voicemail system that allows students to receive messages from professors.

In 1990, the pair developed a "testing by telephone" system that allows up to 300 students to take tests by telephone. Students identify themselves by using their social security numbers. They can take the test 24-hours a day. They give answers by using codes that coordinate to the numbers on a touch-tone telephone. Grades are reported to students on the voicemail network.

Dr. Prescott has since developed a homework hotline for a local elementary school, and is helping to develop a similar call-in network for a Chicago public school.

"Both Professor Fricker and Dr. Prescott are among the very few credible researchers in a niche that has even fewer recognized leaders," Berman added. "We are pleased to support this very worthy venture and look forward to their continued innovations. It is notable that a small university such as Governors State is the home for the most widely known experts in the field of voice software for education."

Grant helps library increase resources

New environmental pollution materials for the University Library at Governors State University are being underwritten by a \$1,539 from the the Illinois State Library.

Nancy Shlaes, professor of library science, submitted the proposal for new acquisitions.

GSU is sharing a \$6,100 grant with three other schools for the cooperative purchases. Funding was approved by the Illinois Cooperative Collection Management Coordinating Committee serving as program sponsor, and the Illinois Board of Higher Education through a higher education cooperation act grant.

G-M scholarship to education major

The Dr. Leo Goodman-Malamuth Leadership Scholarship has been presented to Debra Marunde.

The scholarship is awarded to an outstanding Prairie State College student who plans to continue work on a bachelor's degree at Governors State University. It is named for former GSU President Leo Goodman-Malamuth II who retired in 1992.

Marunde of Crete is majoring in elementary education and is vice president of Prairie State's Future Teachers Club. She also is serving as PSC's student representative to the Illinois Board of Higher Education Student Advisory Board and is a member of the Returning Women support group.

GSUings

Dr. Shensheng Zhao (CAS) and students Sandra Westburg and Michael Kriss, presenting at the IASTED International Conference on Modelling and Simulation May 10 through 12 in Pittsburgh. Their presentations, "Piaget and the Conceptual Model" and "Modelling Competition and Course Design," were published in the conference proceedings...Dr. Maria Connolly (CHP), speaking at the 19th Annual Midwest Conference for Critical Care Nurses on the topic "Critical Care Graduate Programs: What's Right for You." Also speaking at the 1993 National Teaching Institute (NTI) in May...Dean Esthel Allen (CBPA), attending the American Association of University Women Annual Conference in Minneapolis. Also attending the Association of Collegiate Business Schools and Programs Annual Meeting in San Antonio, Texas; the Grand Alliance, a medical consultant's meeting in Chicago this summer; and a Total Quality Management (TQM) Forum at the University of Chicago in July.

Published

Dr. Debra Huntley (CE), two papers for the proceedings of the 65th Annual Meeting of the Midwestern Psychological Association held in Chicago April 29. Titles of the papers are "Nonverbal Communication of Adolescents Interacting with Parents" (written with Nicholas M. Donald) and "The Effect of Emotional Intensity on Memory in Young Children" (written with Mary Elizabeth Jaremski)...Dr. Harriet Gross (CAS), the article "Open Adoption: A Research-Based Literature Review and New Data" in the May-June 1993 special issue of *Child Welfare*...Professor Barbara Conant (UL), *Sourcebook for Bibliographic Instruction* with members of the editorial board for the Association of College and Research Libraries, a division of the American Library Association...Dr. Dominic Candeloro (CW/WC), "Recording Ethnic Social History" in the May-June 1993 issue of the newsletter *Ancestry*...Dr. David Matteson (CE), as co-author, the book for researchers in identity titled *Ego Identity: A Handbook for Psychosocial Research*.

Fewer student loans in default thanks to Cabriales

By Marilyn Thomas

While headlines across the state were reiterating the problems of student loan repayment, Governors State University's statistic was buried near the bottom.

This year the U.S. Department of Education reports the GSU default rate in the



Alice Cabriales

Stafford Loan program is 8.1 percent, compared to the highest default rate of 58.2 percent by a Springfield, Ill., college.

"This represents our

lowest default rate (of government-backed loans) in a number of years, and is even more impressive when compared to the default rates of our feeder community colleges and universities with similar populations," according to Doug McNutt, director of financial aid.

What has changed to enhance GSU's student loan program? The question probably should be asked in tandem with 'Who has helped make a difference?'

"Much of the credit for this rate must

go to our loan counseling/debt management program in the Financial Aid Office, which is coordinated by Alice Cabriales, our student loan coordinator," McNutt explains.

Each trimester, Cabriales coordinates 40- to 60-minute information sessions for more than 300 students.

"We're spending three to four times as much time with our student borrowers than we did a few years ago, making sure they understand the terms of the loan, offering alternatives to loans, detailing the effects of loan default, developing debt management strategies and working out after-graduation budgets with students," McNutt notes.

Cabriales has worked in the Financial Aid Office for five years, first as a student worker, and the past two years as a full-time student loan coordinator.

She has familiarized herself with the litany of financial terms. Some would think Cabriales is a banker the way she can explain maturity dates, grace periods, repayment schedules and application forms.

For students, her advice is invaluable. She meets with each student considering a loan. Initially, Cabriales offers them grants, work-study, scholarships and tuition waivers.

If a loan is still in order, she reviews the amount the student can borrow, as well as the repayment schedule.

Fall and winter undergraduate costs

are estimated at \$7,228. "That includes tuition, fees, travel allowances and living expenses," Cabriales explains.

The maximum a student can borrow is \$5,500. But Cabriales finds that some students aren't quite as anxious to borrow the total amount after they see a repayment schedule that, with interest and processing charges, makes the monthly payment almost \$70 a month over 10 years.

For students who may have borrowed to cover freshmen and sophomore classes, their debt load can be even greater, but she advises them to stay with the same lender to help reduce their interest and repayment schedules.

Cabriales also meets with students for an exit interview when they graduate or leave GSU for other reasons. She reiterates that borrowers "always stay in touch with their lenders. Students have a six-month grace period after leaving GSU, but after that they must begin repaying the loans. Banks are willing to work with them rather than have the loan go into default," the loan coordinator says.

The Chicago Heights resident speaks from experience. After graduating with a degree in elementary education, Cabriales got a part-time teaching position and began repaying her loans. But when she wasn't given a permanent position, she couldn't make her payment on schedule and immediately called her loan officer. "He was very helpful and got me through a difficult financial time," she adds.



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of internal news items
of interest to the GSU staff.

inside governors state university *f.y.i.*

OCTOBER 4, 1993

Grapevine

UPI faculty voting on salary hike, contract extension

The University Professionals of Illinois is expected to ratify the contract salary agreement and workload reduction with the Board of Governors Universities for the 1993-94 academic year. Vote counting will be Oct. 12.

The contract provides for a 5.2 percent mid-year equity adjustment, and a 3.3 percent salary increase retroactive to Sept. 1. The salary increase totals \$4 million for the five universities in the BGU system — GSU, Chicago State, Northeastern Illinois, Western Illinois and Eastern Illinois Universities.

The contract, covering faculty and academic support staff, will be extended through fiscal year 1996 on language, with salary reopeners in FY 1995 and 1996.

BGU fellowship deadline approaches for faculty, administrators

GSU faculty, administrators and professional staff members have until Oct. 26 to apply for the 1994-95 Board of Governors Universities Affirmative Action Fellow program. The program offers a year's experience in top level administrative positions at one of the BGU sister schools or the BGU system office in Springfield. For additional information, contact **Glen Abbott** at extension 4132.

Farewell to two longtime staffers Bethe Hagens, Fran Lindsay

Dr. Bethe Hagens, professor of anthropology, resigned her position after 21 years on staff. She is working as an organizer of Plymouth Institute, a conference center focusing on sustainability issues, and she continues her research into archaeoastronomy. Dr. Hagens also is a full-time professor with the Union Graduate Institute.

Acting Personnel Office **Director Fran Lindsay** has accepted the position of director of Human Resources at Moraine Valley Community College. Lindsay has been on the GSU staff for nearly 19 years, and has been in Personnel for all but two of those years.

Infinity Gallery's 'Brave New Pixels' show explores computer art

The current show in Infinity Gallery on the second floor, "Brave New Pixels," will dazzle you with the creativity computers allow artists. The show, continuing through Oct. 22, includes a video, slides and printpieces that represent the creation of art and design using the computer and related technologies.

Some pieces, like **Ann Schneider's** "Self-Portrait II" include original photography with computer graphics, but others, like **Lorre Slaw's** "She'll Always Remember," a black and white art work, was generated with Correl Draw 3.0 and DOS/Windows.

Professor Paul Schranz arranged for this exhibit to be on campus. It is a collection of the local chapter of SIGGRAPH Chicago.

Second enrichment program focuses on career planning

Kelly McCarthy, outreach counselor in the Office of Student Development, will help you take stock of your talents on the job in the second workshop of the Professional Enrichment Program series. Her presentation, an introduction to career planning, will be given from 9 a.m. to noon Tuesday, Oct. 19 in the Hall of Honors. She will outline career assessment, decisionmaking, and planning short- and long-term career goals.

Seating is limited. Those planning to attend are asked to make a reservation with **Glen Abbott** on extension 4132.

Cafeteria Menu

(Week of Oct. 4-8)

Monday—Split pea soup. Mostaccioli with meat sauce and garlic bread; B.B.Q. beef.

Tuesday—Turkey vegetable soup. Fried chicken wings with cole slaw; western style ranchburger.

Wednesday—Chicken noodle soup. Roastround of beef platter; Maxwell Street Polish.

Thursday—Beef rice soup. Broiled chopped beef steak platter; chicken fillet club.

Friday—Garden vegetable soup. Fried catfish nuggets with cole slaw; grilled cheese.

(Week of Oct. 11-15)

Monday—Turkey rice soup. Chicken fillet parmesan with spaghetti; turkey club melt.

Tuesday—Navy bean soup. Roast pork loin platter; Chicago style hot dog.

Wednesday—Chicken vegetable soup. Baked potato with choice of toppings; Italian beef.

Thursday—Beef noodle soup. Chicken and spinach lasagna; mushroom and Swissburger.

Friday—Cream of broccoli soup. Tuna noodle casserole; open face hot turkey.
(Subject to change)

Arts Fair Oct. 21

The community is invited to the 11 a.m. to 4 p.m. Oct. 21 Arts and Crafts Fair at Governors State University.

The sixth annual fair is hosted by the GSU Civil Service Senate. It features handcrafted items by GSU employees.

New building signs point the way

By Craig S. Hunt

Do you have problems giving directions on campus to lost newcomers who feel like mice in a maze?

Well, don't fret. GSU is getting new identifiers and a numbering system for all the classrooms and offices in each building this fall.

The new system is designed to help people find their way to a specific room even if they do not have the letter designator preceding the numbers, according to **Mike Hassett**, acting director of physical plant operations.

"This is not going to be the end-all of getting lost," he said, "but it'll be better than what we have now. People will have a better idea of where they have to go."

Approximately 800 room and office signs will replace the current number plates, and 160 directional signs are to be placed in decisive points throughout the buildings to direct students and visitors around campus with ease. Three large "you are here" signs also are going to be placed near some of the entrances. These signs, similar to directories found in shopping malls, will be placed near "D," "F," and a third location at the other end of the main building.

The new signs will be designed with raised letters and the Braille equivalent meeting Americans with Disabilities Act (ADA) specifications. The signs will be located in an easily visible location outside of the room, not on the door as they

are now. Office signs will be larger than the room signs because they will have a clear plastic window below the number that will encase a laser-printed description or name for the office. These can be easily changed whenever necessary by replacing the paper insert.

The signs will have the original letter designator for building as the first character as they do now. The second character will be the floor number. The third will be the building or wing, again to avoid confusion if a person doesn't know the building letter. The remaining numbers will be the room or office number.

An example of the numbering would work like this: Take the number F2601. "F" is the first character and represents the building designator; the second number, 2, is the floor number; the third number, 6, is the building or wing number; and the remaining numbers, 01, are the room numbers. The signs will be color coordinated for each specific building or wing.

The \$76,000 project, supervised by the Illinois Capital Development Board, is financed with Build Illinois funds. See Touch Graphics Inc. of Chicago is designing and manufacturing the signs. Metropolitan Corp. will install the signs. The project is expected to be completed by the beginning of the winter trimester. The Build Illinois funding also is being used to install \$104,000 in new stack lighting in the library.

Oct. 6 kickoff opens '93 appeal campaign

GSU staff members can help their communities and have fun doing it during the 1993 State and University Employees Combined Appeal (SECA). Its official kick-off is Oct. 6.

It is hoped GSU employees will surpass last year's \$8,600 in pledges.

Whether your concern is education for minorities, women's shelters, Girl Scout troops or health care needs, the appeal offers a way for you to help, either through payroll deduction or a monetary gift.

This year's appeal coordinators, **Pam Bax** and **Kelly McCarthy**, outreach counselors in the Office of Student Development, have planned five activities during the drive.

The kick-off information program from 1 to 2 p.m. Wednesday, Oct. 6, will give staff members a chance to meet with representatives of the charities in the Hall of Governors. The charities that are part of the 1993 appeal are Illinois Women's Funding Federation, International Service Agencies, Veterans Protective League, Public Interest Fund of Illinois, The United Negro College Fund, Little City Foundation Serving Children and Adults with Mental Retardation, Black United Fund of Illinois, Inc., Special Olympics of Illinois, Combined Health Appeal, United Way. Several of these funds offer donor the option of donating to specific segments of their work.

Show your appeal support by joining in the "Ugly Tie Day" Thursday, Oct. 14.

If you're hungry in the morning, meet your co-worker at the SECA breakfast Thursday, Oct. 28.

Things will get revved up the week of Nov. 1 through 5 when the SECA money change competition is held.

All are invited to the SECA 'thank you' party Friday, Nov. 12. The fundraising appeal officially culminates Nov. 15.

"Today's busy schedules don't permit many of us to give a hand to our neighbors," McCarthy said. "Donations do say you care, and they do help the organizations immensely. We urge all our colleagues to meet this appeal, in a large or small way. Consider it your gift to your neighbor."

Questions can be asked of Bax at extension 5031, or McCarthy at extension 5032.

Music programs remain on hold

Saying further study is needed, the Board of Governors Universities trustees Thursday, Sept. 23, withdrew the bachelor's degree in music, the bachelor's degree in music with a teacher certification option, and the master's degree in music from the list of programs to be eliminated.

GSU has agreed to eliminate the master's degree in media communication, the master's degree in sociology, the bachelor's degree in office administration and the bachelor's degree in public administration.

Congratulations

To **Dr. Sally Glenn (CE)** on her marriage to **Dr. Joe Braun**, a faculty member at Illinois State University. Greetings can be sent to her at 4 Continental Ct., Bloomington, IL 61701.

Get Well

To **Dr. Peter Gunther (CAS)** who underwent a liver transplant Sept. 25 at the University of Chicago Hospitals. Greetings can be sent to him at his home, 309 Sheridan, Park Forest, IL 60466.