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Professor Appointed Baldrige National Quality Award Examiner

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| The Office of Marketing and Communications | | <p>Date: July 14, 2009 Contact: Lindsay Gladstone Governors State University Phone: (708) 534-7090 Fax: (708) 534-8399 Email: l-gladstone@govst.edu</p> | | | | | |
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| Events | | <h2>Professor Appointed Baldrige National Quality Award Examiner</h2> | | | | | |
| Production Procedures | | <p>University Park, IL, July 14 8, 2009 – Governors State University Professor Marsha Katz was appointed by Dr. Patrick Gallagher, Deputy Director of the Commerce Department's National Institute of Standards and Technology (NIST), to the 2009 Board of Examiners for the Malcolm Baldrige National Quality Award.</p> | | | | | |
| Image Standards | | <p>"The Purpose of the Baldrige Award is to recognize American organizations that have analyzed and improved their performance," said Katz. "In difficult economic times, it is even more important to honor businesses and institutions whose operating models produce continued success."</p> | | | | | |
| Font and Typeface Guidelines | | <p>The Award, created by public law in 1987, is the highest level of national recognition for performance excellence that a U.S. organization can receive. As an examiner, Dr. Katz is responsible for reviewing and evaluating applications submitted for the award. The board is composed of approximately 500 leading experts selected from industry, professional and trade organizations, education and healthcare organizations, and government.</p> | | | | | |
| Editorial Style Guide | | <p>All members of the examining board must take part in a preparation course based on the Baldrige Criteria for Performance Excellence and the scoring and evaluation processes for the Baldrige Award. Those selected by the board to receive the award meet the highest standards of qualification and peer recognition.</p> | | | | | |
| Downloads | | <p>"Dr. Katz's expertise in business and management makes her an excellent choice for the examining board for the Baldrige National Quality Award. Her clear understanding of what factors create excellence in business management and labor relations," says Dr. Ellen Foster Curtis, Dean of the College of Business and Public Administration.</p> | | | | | |
| Photography | | <p>Dr. Katz has been a professor of management, marketing, and public administration in the College of Business and Public Administration since 1988. She earned her doctorate in management from Michigan State University. She also serves as Chapter President of the faculty union. This is her second appointment as a Baldrige Examiner. Katz lives in Chicago.</p> | | | | | |
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