

ORGANIZATIONAL BEHAVIOR

COURSE TITLE: Organizational Behavior

COURSE NUMBER: MGMT 401 XA

REFERENCE NUMBER: 207943

CREDIT HOURS: 3 Undergraduate Credit Hours

DESCRIPTION: An examination of individual and group behavior within organizations focusing on motivation, perception, communication, and conflict.

TUITION AND FEES: Undergraduate: \$306.00
Graduate: \$324.00

ORIENTATION: GSU Friday, January 14, 6:30 p.m., or
Saturday, January 15, 10:30 a.m.

INSTRUCTOR: Richard Vorwerk, PhD.

TELEPHONE: Office: (708) 534-4957
e-mail: rj-vorwer@govst.edu
Web address: www.govst.edu/users/gvorwer

DISCUSSION: Saturday, February 12, 2000 at 10:30 a.m.
Saturday, March 11, 2000 at 10:30 a.m.

TEXT: Cohen, Effective Behavior in Organizations, 6th ed. 1995,
McGraw-Hill Book Co.

NOTE: Study guide for MGMT 401 will be available at orientation or
will be mailed to those not in attendance at either orientation.

MGMT 401 XA
3100
GSU ARCH

Governors State University

College of Business and Public Administration

Updated: 12/23/99

This syllabus can be found on the internet. The URL for my home page is: <http://www.govst.edu/users/grvorwer/home.html> You can access this syllabus by clicking the name of this course in my winter schedule. You can reach other pages from this syllabus. For example, Study Guide. You can also access your grades from this page.

Course Number & Title: MGMT401XA Organizational Behavior (OBW00C)
 Session: Winter, 2000
 Reference Number: 207943
 Credit Hours: 3
 Instructor: Richard J. Vorwerk, Ph.D.
 Phone Number: 708/534-4957
 Fax Number: 708/534-8457
 E-Mail: rj-vorwerk@govst.edu or vorwerk@mediaone.net
 Office Number: C3360

GSU ARCHIVES
 MGMT 401XA
 W 2000

Office Hours: Tuesday: 5:00 p.m. - 7:30 p.m.
 * Friday: 3:30 p.m. - 6:00 p.m.
 * Other times by appointment.

Catalog description: Analyzes the behavior of people in organizations. Discusses organizational behavior, communication, and decision making.



Textbook: Cohen, Allan R., Fink, Stephen L., Gadon, Herman, and Willits, Robin D. 6th ed. *Effective behavior in organizations: cases, concepts, and student experiences.* Irwin, 1995.

Instructional Modality: Correspondence.

Expected student outcomes:

1. Master ideas, theories and concepts of organizational behavior and be able to discuss behavioral issues in organizations;
2. Enhance ability to learn from experience, to test what is learned against new experience and to extract new learning in a continuing fashion;
3. Develop skills in observing and understanding living and working experiences;

4. Enhance ability to behave effectively in organizational situations.

Written assignments: You must turn in **three exercises and three case studies**. If you attend the classes, you may subtract one exercise and one case study for each class attended. The three exercises and case studies can be found in the Study Guide. Instructions for completing the exercises and the case studies can also be found in the Study Guide.

In addition, you must complete the **Individual Written Assignment**. The directions for completing the Individual Written Assignment are also found in the Study Guide.

All assignments must be typed (double spaced). Do not use folders for your assignments. Simply staple the pages together in the upper left-hand corner. Keep a copy of each assignment in case assignments are lost in mailing. I will notify you of your grade and pass along any comments I have. Assignments themselves will not be returned. Assignments should include the following information at the top of the first page:

Name
Address
Social Security Number
Telephone Number
E-mail Address
Date

All assignments should be sent to:

Richard J. Vorwerk
College of Business and Public Administration
Governors State University
University Park IL 60466

or sent e-mail to: rj-vorwerk@govst.edu

All assignments should be turned in by **Saturday, April 15th**.

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Tests: The material covered in the three tests can be found in the text. The tests will be comprised of multiple-choice and essay questions. See the Class Schedule for the subject matter for each test. All tests are to be taken by **Saturday, April 15th**.

All tests are to be taken at the GSU testing center located in the University's Student Development Office on the first floor near the main entrance. If you reside more than 50 miles from Governors State University, call 708/534-4089 to make arrangements to take your tests. You may, of course, take your tests on campus.

When you are ready for a test, follow these directions:

1. Call for an appointment by calling **708/534-4508**, at least two business days prior to the test.

2. Be prepared to provide the following information:

- a. Your Name,
- b. Social Security Number,
- c. Course Title and Reference Number, (Organizational Behavior, 305210)
- d. The Term, (Winter, 2000)

e. The Exact Name and Number of the Test.

The Student Development Office will provide you with a date and start time for your test.

Testing hours: Monday, 1:00 p.m. - 5:00 p.m., Tuesday through Thursday: 4:30 p.m. - 7:30 p.m., Saturday: 8:30 a.m. - 12:00 noon

I will send you your grade after you take each test. If you wish to go over your test, call me at 708/534-4957.

Grading:	Test 1:	15%	Class 1:	10%	A:	100% - 90%
*	Test 2:	20%	Class 2:	10%	B:	89% - 80%
*	Test 3:	20%	Individual Written Assignment:	15%	C:	79% - 70%
*	Exercise:	5%	Case Study:	5%	D:	69% - 60%

For Persons with Disabilities: It is the intention of this institution to support full participation of all students, regardless of physical ability level. Therefore, if any student needs consideration of his/her physical abilities in order to complete the course, please notify the instructor as soon as possible.

Class Schedule:

Jan. 21:	Orientation:	6:30 p.m. - 7:30 p.m.
or	*	*
Jan. 22:	Orientation:	10:30 a.m. - 11:30 a.m.
*	*	*
Feb. 5:	Suggested:	Having taken Test 1: Material to be covered:
*	Chapter 1:	Introduction, 2-39
*	Chapter 2:	The total organization and the concept of systems, 42-68
*	Chapter 3:	The work group, 70-98
*	Chapter 4:	Cohesiveness in groups, 100-113
*	Chapter 5:	Differentiation in groups, 116-138
*	Case Studies:	Be prepared to answer the questions found in the <u>Study Guide</u> about the following case studies:
*	*	The bagel hockey case, 448-450
*	*	Bob Knowlton, 471-476
*	*	The expense account, 551-552
*	*	John Walsh's challenge, 583-586
*	*	Smokestack Village, Inc., 659-663
*	*	*
Feb 12:	First class:	10:30 a.m. - 12:30 a.m., Room B2203
*	*	*
Feb. 19:	Suggested:	Turn in exercise.
*	*	*

- Feb. 26: Suggested: Turn in case study.
* * *
- Mar. 4: Suggested: Having taken Test 2. Material to be covered:
* Chapter 6: Developing group effectiveness, 140-163
* Chapter 7: Basic human needs and rewards, 166-189
* Chapter 8: The personal system, 192-230
* Chapter 9: Diagnosing the two-person work relationship, 232-251
* Chapter 10: Improving the two-person work relationship, 254-285
* Case Studies: Be prepared to answer the questions found in the Study Guide about the following case studies:
* * Parrish Hospital Pharmacy, 639-642
* * The Carpenter case, 483-487
* * Fujiyama Trading Company, Ltd., 552-558
* * The eager new lawyer and the managing clerk, 540-543
* * Outsiders in Ootiland, 629-639
* * *
- Mar. 11: Second class: 10:30 a.m. - 12:30 p.m., Room B2203
* * *
- Mar. 25: Suggested: Turn in Individual Written Assignment.
* *
- Apr. 15: * Have taken Test 3. Material to be covered:
* Chapter 11: Leadership: exerting influence and power, 288-314
* Chapter 12: Leadership: managerial functions and styles, 316-348
* Chapter 13: Relations among groups in the organization, 350-387
* Chapter 14: Initiating change, 390-438
* Case Studies: Be prepared to answer the questions found in the Study Guide about the following case studies:
* * The case of the disgruntled nurses, 490-500
* * The Slade Company, 670-679
* * Back to bickering, 444-447
* * Dilemma at Devil's Den, 538-540
* * *
- Apr. 15: * All assignments must be turned in and tests taken.