The University Library staff has completed its baseline assessment report using the new Standards for College Libraries, 2000 edition. The new standards are more qualitative than the previous standards that relied on formulas to judge a library. Inputs, outputs and outcomes are all evaluation tools in the new standards. Comparisons with peer institutions provide a benchmark but responses to questions in many categories of service provide even more information for the library to evaluate its work and to provide information that can be used in decision making. We plan to complete the entire process every other year and will conduct information gathering surveys and focus groups between each assessment. Link to http://www.govst.edu/library/assess.htm to see the report.

In addition to Annie Ware’s promotion, a number of other promotions have taken place in the library. John DeYoung who was working in the library as both a student assistant and then in an extra help position, was hired as a Library Technical Assistant I in the Government Documents Department where he has responsibility for processing government documents from state, federal and international sources. Latrina Washington was hired to work in the administrative office serving all the library staff but with special responsibility for keeping the photocopiers and reader-printers running – it’s a dirty job but someone has to do it. Courtland Amy Smith moved from Interlibrary Loan in Access Services to the Acquisitions Department where she orders library materials in all formats to support the university curriculum. Todd Tucker was hired in Interlibrary Loan where one of his responsibilities is for the Rush ILL service. Eric Nicholson moved from Reserves to Telecourses in Access Services where he ensures that the videotapes for the telecourses are processed and available for student use. Linda Sirmer moved from Billing to Reserves where she works with the faculty to provide supplemental material for students. Patricia Griffin expanded her Interlibrary Loan position to include responsibilities for assisting with Reserves and Telecourses. And, finally, Carol Troutt began working in the Reference Services area in February where she provides one-on-one instruction at the Reference Desk. These are all strong employees who are making a difference in the service we provide to the university community.

We’re proud of them and of all our staff.
From Mozart to Mac: Library Offers a Variety of CD-ROM Programs
Linda G. Geller

The University Library contains a variety of CD-ROM collections. During the Spring/Summer 2000 Trimester, library users will be able to browse the circulating CD-ROM collection on shelves in the skylight area of the library. This collection contains a variety of classical music CDs, including a set of 46 Mozart symphonies and "Chanson de Trouveres: medieval psaltery, harp & portative organ music." Other offerings in this collection include literature and art CDs, and even an interactive tutorial on the Mac operating system.

Non-circulating CD-ROMs located at the Reference Desk include 1999 World Development Indicators, The Social Work Reference Library, World Book Multimedia Encyclopedia, and CommSearch, an index to full-text articles in 24 communication journals. Reference CDs are used on the CD-ROM stations near the Reference Desks.

As a government depository, the library receives a wide range of CDs from various government agencies. These CDs are located in the Government Documents Department in a file cabinet next to the microfiche machines. Users can view the CDs on the CD-ROM stations in the Reference section of the library. All government document CDs circulate. Government CDs include a comprehensive collection of Census Bureau statistics, The Occupational Outlook Handbook, Crime in the United States (Uniform Crime Reports), The Budget of the U.S. Government FY2000, and The World Factbook.

The Educational Software Collection is especially useful for education students needing to evaluate software. CD-ROMs in this collection are housed in the Circulation Department, and students can view the CDs on computers in the Education Materials Center. Users can browse title list print-outs for this collection at the Circulation Desk, Reference Desks, and in the Education Materials Center. Programs in this collection include classroom software such as Imagination Express: Destination Ocean, a program for creating interactive stories, and Thinkin’ Science: First and Second Grades. Other CDs in this collection include an interactive tutorial for educational research and a CD tutorial series on child development.

Library users can browse the CD collections at their locations in the Library, or search for CDs on ILLINET Online (IO). For example, to search for a CD by Beethoven, choose the Browse menu of the IO Web interface, type in Beethoven as the author, and select music recording in the material type box. To find a call number for the Mac training series, type in Macintosh as a subject and select computer file in the material type box. Titles in the Educational Software Collection can be searched on the ILLINET Online telnet version by selecting a numerical call number search and typing in ES.

Please come into the library and explore our CD collections. We look forward to assisting you.

Spring/Summer Online Library Workshop
Diane Dates Casey

During this trimester GSU librarians will again offer online workshops in searching ILLINET Online, the library’s online catalog, and in finding full text journal articles in the library’s databases. These workshops are free, but registration is required. Please register either online at the library Website (http://www.govst.edu/library/workshop.htm) or at the Reference Desk. Workshops will be held in the University Library’s Instruction Lab. The Searching IO workshop will be offered on Tuesday, May 16 at 6 p.m., on Wednesday, May 17 at 2:30 p.m., on Monday, May 22 at 6 p.m., on Thursday, May 25 at 2:30 p.m., on Tuesday, July 18 at 2:30 p.m., on Wednesday, July 19 at 6 p.m., on Monday, July 24 at 2:30 p.m. and on Thursday, July 27 at 6 p.m. The Finding full text articles work-
LIBRARY RECEIVES TWO GRANTS TO IMPROVE LIBRARY SERVICES: Maureen Bendoraitis

The library received a small grant from the Illinois State Library to purchase software and/or equipment to begin sending and receiving journal articles and book chapters electronically through the Interlibrary Loan Service. This grant will be used to fund partially the purchase of a book scanner that will assist Interlibrary Loan staff by scanning and electronically sending requested materials rather than our current method of photocopying and then faxing or mailing the materials. This will allow us to respond more quickly to requests, and, because many other libraries received the same grant, we will be able to obtain materials more quickly for our library users as well.

Another grant from the Illinois State Library will provide equipment and software to help visually impaired library patrons access the Internet and other computer applications. The library will use grant money to purchase:

- The Kurzweil 1000. Kurzweil 1000 works on a personal computer in conjunction with a flatbed scanner and synthetic speech to convert the printed word into speech.
- An HP ScanJet 6200Cse for use with the Kurzweil system
- Big Keys Plus Keyboard is an oversized keyboard for the visually impaired or persons with learning and physical disabilities
- Window-Eyes will add voice access to anything that is in Windows. This will give visually impaired patrons the ability to work with the Internet.

GSU students will be given priority access to this equipment, but community members are welcome to use it as well.

What’s New in the Library: Helen Benos

The World Encyclopedia of Cartoons
Maurice Horn, Ed. REF. NC 1325.W67 1999

Violence in America: an Encyclopedia
Ronald Gottesman, Editor in Chief HV 90.V5 V5474

Tales of Enchantment: Goal Oriented Metaphors for Adults and Children in Therapy
Carol H. Lankton RC 489.M47 L36 1989

Creativity and Madness: Psychological Studies of Art and Artists
Barry Panter NX 165.C735 1995

Principals of Internet Marketing
Ward Hanson HF 5415.1265.H36 2000

Radical Healing: Integrating the World’s Great Therapeutic Traditions to Create a New Transformative Medicine
Rudolph M. Ballentine R 733.B255 1999


Fulltext Sources Online: For Periodicals, Newspapers, Newsletters, TV/Radio Transcripts with Internet URLs REF. Z 6941.F85 2000

Multiculturalism as a Fourth Force
Paul Pederson, Editor BF 637.C6 M845 1999

Life in the Middle: Psychological and Social Development in Middle Age
Sherry L. Willis and James D. Reid BF 724.65.L544 1999

Phonathon Fun: Nancy Shlaes

Door prizes, pizza, popcorn, and cookies were the fare for library and other volunteers during the 2000 GSU Alumni Phonathon in March. The month-long event was highlighted for the department on Library Night, March 15th. Several library staff spent the evening phonating previous alumni donors and recent graduates requesting support for the Alumni Association.

During the phonathon, the University Library competed with other departments to raise the most money: 1st place-$1,500, 2nd place-$1,000, and 3rd place-$500. The 1st place winner also received the coveted “pink pig.” Although the library did not win the ceramic pig, we were successful in raising several hundred dollars towards the Association’s goal of $100,000. In the past, the library has used Alumni funds to purchase furniture and reader/printer copy machines for student use. Earlier this year, professional development funds were awarded to three library faculty members: Mari Ellen Leverence, Colleen Waltman and Nancy Shlaes.
Assessment Resources: Diane Dates Casey

The University Assessment Committee has recommended the following titles from the University Library as resources on assessment of student outcomes.


It's Not the Technique, Professor!
A Review of The Courage to Teach
Diane Dates Casey

In The Courage to Teach Parker Palmer, veteran of more than thirty years of university teaching, holds out hope to professors who are burnt out or questioning the wisdom of remaining in academia. He argues that it's not the right techniques that create good teaching, but the identity and integrity of the professor. Each of us have felt our souls soar when totally engaged in the subject discipline that is ours. How can we recapture that joy and share it with our students? Palmer leads us on a journey that empowers us to remember or perhaps discover who we are, become an embodiment of our subject discipline, and then create a space where together with students we can create a community focused on our subject discipline.


MY FAVORITE WEBSITES:
Mari Ellen Leverence,

#1 http://www.anywho.com/ Look up by Phone Number
A strange number shows up on your caller I.D; look up anyone by putting in a telephone number. Something on your phone bill that you don't recognize? A T & T also provides access by businesses, personal names, or geographic locations here.

#2 http://www.homefair.com/ Cost of Living Index
Relocating? Considering taking a job in another city and you want to know the “cost of living” there vs here? Use the salary calculator at this website.

#3 http://www.edmunds.com/ Edmund’s Car Prices
Like the “blue book”, the Edmund's Guide includes new car information such as invoice prices, sticker prices, destination charges and car reviews. For used cars it provides retail and trade-in data for vehicles back to 1987.

#4 http://www.careerpath.com/ Job Search Career Path
See job openings on this national website. You can even submit your resume electronically from this site for the posted job opportunities. Check out Job Fairs that are posted here too.

#5 http://www.classmates.com/ Classmates Search
Find your old high school classmates on this site. But watch out—because some of them may be looking for you too!

#6 http://www.chicagoguide.com/ Exploring the City of Chicago
For fun events & sights to see in the city of Chicago, this is the place to logon this summer. Chicago is the most beautiful city in the world, so go downtown, see Lake Michigan, find info on museums, plays, shows, etc.

#7 http://www.realtor.com/ Real Estate Listings
Marketplace for buying or selling homes which is arranged by city, zip code, or state. Complete with color photos of homes, detailed directional maps, and full descriptions of the properties.

#8 http://www.cnfn.com/ CNN Financial Network
CNN offers a wealth of financial data here at your fingertips. Check your mutual funds, find after hours stock quotes, search various retirement strategies, and surf through a great deal of financial information and advice.

#9 http://healthfinder.com/ Health Finder
This is a government megasite on Health which links you to information on diseases and medical conditions of all kinds. And much, much more on health-related issues.

#10 http://travelocity.com/ Travelocity Airfares
Search your own airfares and locate the cheapest flights for the destinations and dates you choose.